

Limited Warranty

Installation Limited Warranty

Para ver la versión, en español, de esta Garantía limitada, visite www.apbs-az.com

Transferable Limited Warranty on Service Labor for Installed Andersen® Windows and Doors

This Limited Warranty on service labor only applies when Andersen Professional Building Services installed the Andersen® product. This Limited Warranty does not extend to any other product, labor or services performed on, adjacent to or around the Andersen product(s).

Transferable Limited Warranty on Installation

Installation of your Andersen® window and/or door products by Andersen Professional Building Services is warranted for a period of five (5) years from the date of original installation. During this period, should your Andersen® window and/or door product fail to perform according to our specifications due to improper original installation, we will bring the workmanship up to our professional standards, at no cost to you. See the Andersen product warranties for additional warranty details.

This limited warranty on installation does not extend to labor/services performed by anyone other than the original Andersen Professional Building Services installer or other authorized Andersen Professional Building Services contractor, nor to the installation or repair of any finishing or other materials that have been applied to or adjacent to the product after the initial installation.

No Other Warranties or Representations

THIS LIMITED WARRANTY IS IN LIEU OF ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING BUT NOT LIMITED TO, ANY IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. ALL WARRANTIES ARE LIMITED TO THE APPLICABLE STATUTE OF LIMITATIONS BUT IN NO CASE WILL EXTEND BEYOND THE LIMITED WARRANTY PERIODS SPECIFIED ABOVE. ANDERSEN PROFESSIONAL BUILDING SERVICES EXCLUDES AND WILL NOT BE LIABLE FOR ANY INCIDENTAL OR CONSEQUENTIAL DAMAGES, WHETHER ARISING OUT OF CONTRACT, TORT OR OTHERWISE. THE REMEDY OF REPAIR, REPLACEMENT OR REFUND OF THE ACTUAL PURCHASE PRICE OF THE PRODUCT PROVIDED BY THIS LIMITED WARRANTY IS THE EXCLUSIVE REMEDY WITH RESPECT TO ANY AND ALL LOSS OR DAMAGE.

Applicable Law

This Limited Warranty is only applicable in the U.S.A. (i.e., the fifty states and the District of Columbia). This Limited Warranty gives you specific legal rights, and you may also have other rights which may vary from state to state. Some states do not allow the exclusion or limitation of incidental or consequential damages or limitation or the duration of an implied warranty, so the above limitations or exclusions may not apply to you. If any specific term of this Limited Warranty is prohibited by any applicable law, it shall be null and void, but the remaining of this Limited Warranty shall remain in full force and effect.

What is NOT covered by this Limited Warranty: -Specific Additional Exclusions

In addition to any other limitations or exclusions in this Limited Warranty, Andersen Professional Building Services shall have no obligation for product failure, damage or costs due to or related to the following:

- Units improperly assembled or improperly joined by others.
- Improper use.
- Improper maintenance, such as use of brick wash, razor blades, sealants, sanding or improper washing.
- Exposure to conditions beyond published performance specifications.
- Failing to properly seal and maintain the exposed wood portions of a product. This includes, but is not limited to, the exposed wood on all sides of a door panel (e.g., exterior, interior, top, bottom, and both sides), a door frame and wood grilles.
- Obtaining safe and reasonable access to the product. Safe and reasonable access includes but is not limited to removing window décor and security alarms, moving furniture and providing any scaffolding or lift equipment necessary to reach product not accessible with a 15 foot extension ladder. All scaffolding or lift equipment must meet code and industry standards for operation and safety.
- Chemicals or airborne pollutants, such as salt or acid rain.
- Delivery by others.
- Accidents.
- Outside natural occurrences such as fire, flood, storms, wind, wind borne objects, acts of god or the like.
- Normal wear and tear.
- Installation of products by an installer other than Andersen Professional Building Services.
- Installation of products not manufactured by Andersen.
- Other product series, some products, and accessories have their own limited warranties and are not covered by this limited warranty. Visit www.andersenwindows.com/warranty for more information.

Transfer of Limited Warranty

This Limited Warranty and all of its rights and obligations transfer to and are binding on subsequent owners of the property where the Andersen products covered by this Limited Warranty were originally installed.

Warranty Claim Procedure

To make a claim under this Limited Warranty, contact the Andersen Professional Building Services installer who installed your Andersen products. Or you may contact us at:

Andersen Professional Building Services
3930 E Watkins St., Suite 100
Phoenix, AZ 85034

You may also contact us using the Contact Section of our Website at www.apbs-az.com or reach us by phone at 833-533-2727.

Andersen Professional Building Services will respond to a claim made under this Limited Warranty within a reasonable time. You must cooperate with Andersen Professional Building Services by promptly providing any additional information reasonably necessary to resolve the claim, including allowing Andersen Professional Building Services to inspect the installation.

Andersen Professional Building Services reserves the right to perform all Limited Warranty work or arrange for your original installer or another party to perform the Limited Warranty work.

Non-Warranty Repair

You will be responsible for all costs related to any repair that is not covered by this Limited Warranty or which is outside of the period covered by this Limited Warranty.